

Ten Acres, Berryhill Industrial Estate, Droitwich Spa, Worcestershire, WR9 9BP, England.

Email to: returns@nu-way.co.uk

**THIS FORM IS ONLY AN APPLICATION :-
PLEASE DO NOT RETURN GOODS UNTIL AN AUTHORISATION CODE HAS BEEN ISSUED.**

Returns Request Form

Company Name:	
Contact Name	
Telephone/Fax No:	
E-mail: (mandatory)	
Customer Unique Returns Ref:	
Account No:	
Branch (if applicable)	
Sales Order No: (SPH,BRH etc)	
Nu-Way Part Number:	
Returning Quantity :	
Burner Serial No:(if applicable)	

Reason for Return

Fault							
<table border="1"> <tr><td>Electrical</td><td><input type="checkbox"/></td></tr> <tr><td>Leak</td><td><input type="checkbox"/></td></tr> <tr><td>Mechanical</td><td><input type="checkbox"/></td></tr> </table> <p>(Tick option)</p>	Electrical	<input type="checkbox"/>	Leak	<input type="checkbox"/>	Mechanical	<input type="checkbox"/>	Details of Fault: ("Faulty" is not a reason)
Electrical	<input type="checkbox"/>						
Leak	<input type="checkbox"/>						
Mechanical	<input type="checkbox"/>						

Incorrectly Labelled

Part Number Ordered:	
Part Number Supplied:	
Order Number:	
Description:	

Duplicated Order (Enertech Duplication)

Details of Duplication:	
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Damage in Transit

Date Received:	
Haulage Company:	
Details of Damage:	

Nu-way office use only:

Authorised by:	
Date:	

IMPORTANT; Any returns outside of the categories will require contact and authorisation by Enertech sales staff.

Customers may be charged a handling fee for items that are found not to be faulty